



# CARPET CARE

PROTECTION PLAN

FURNISH FEARLESSLY®

## **Protect your new carpet from the stains and damage of a life well-lived.**

Grab a good seat, even on the floor! We'll keep your new carpet fresh underfoot.

The Guardsman® Carpet Care Protection Plan lets you Furnish Fearlessly, knowing that expert Guardsman technicians can clean and repair your carpet to a look you'll love a long, long time.



# CARPET CARE

## PROTECTION PLAN

### COVERED STAINS & DAMAGE\*

Household stains, such as those caused by food and beverages, human and pet bodily fluids (not including perspiration, hair oils, or body oils)

Odors caused by accidental stains to carpet

Punctures, cuts, tears, or rips

Burns that are not caused by a fire

Household pet damage\*\*

### REMEMBER TO:

- **READ YOUR PLAN** carefully to understand what's covered (and not covered) and how to get help when you need it. Questions? Call for answers now.
- **BLOT STAINS** with a clean, dry cloth before calling us, but don't attempt to clean the stain further until we give you specific instructions.
- **ACT FAST** because many stains and damage issues are time-sensitive ... so is your plan. You must call within thirty days of when the stain or damage occurred.
- **CALL US AT 800.253.3957 to request service.** Have your receipt and plan number handy.

\*Your retailer has a complete set of terms and conditions, including coverages, limitations, and exclusions, available for review. Ask your sales associate to review a sample of the plan before purchasing.

\*\*Limited to one incident per room.

**This document is not your protection plan.** If you have not received your plan within 14 days of your carpet delivery and installation, please call 800.253.3957.

### COVERAGE INCLUDES:

#### HOUSEHOLD STAINS such as

- bleach
- marker
- grease
- crayon
- oil
- lotion
- odor from grease stain
- grass
- cosmetics
- mud
- ink
- glue
- tar

#### FOOD & BEVERAGE STAINS such as

- cheese sauce
- pizza
- ketchup
- gum
- soda
- mustard
- odor from ice cream
- juice
- chocolate
- popcorn
- mayonnaise
- ice cream
- wine

#### HUMAN & PET BIOLOGICAL STAINS such as

- blood
- saliva
- urine
- vomit
- odor

#### ACCIDENTAL DAMAGE such as

- cigarette burn
- puncture or cut
- rip or tear

